

Client name:

# VOUCHERS



A place to create and connect

Referrer name: \_\_\_\_\_ Referral date: \_\_\_\_/\_\_\_\_/2020

**For office use only:**

Intro date: \_\_\_\_/\_\_\_\_/2020      Vouchers void after : \_\_\_\_/\_\_\_\_/2020

**Contact Karyn for bookings and enquiries    07543534336**

**Email: [thestudio@imagineartsdem.co.uk](mailto:thestudio@imagineartsdem.co.uk)    Website: [www.thebeestonstudio.uk](http://www.thebeestonstudio.uk)**

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|----|----|----|----|----|----|----|
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## TERMS AND CONDITIONS

These terms and conditions relate to the redemption of vouchers for The Studio. These vouchers have no cash value. They can be used only towards day care and food at The Studio at Padge Road, Beeston. We reserve the right to vary or discontinue the voucher scheme at any time. We reserve the right to discontinue the voucher scheme for individuals whose needs The Studio cannot meet, at the discretion of its manager.

## USING A VOUCHER

A session normally costs £35. The value of this set of vouchers is equivalent to the price of 5 sessions (3 hours, except for the introductory session which may be shorter). Vouchers may be used towards the full cost, or in part payment of a session (from £5-£30). The amount will be marked off when used and a record kept at The Studio. One set of vouchers will be issued per individual with dementia. They can only be used by the named client. Vouchers must be activated by attending The Studio within 6 weeks of the date they are issued by the referrer or they become void. Once activated, they must be used within 6 months (26 weeks) of the activation date or they become void.

## BOOKING AND CANCELLATION

Attendance is subject to availability of places at The Studio. Please book well in advance by phone or email. **You must book at least 48 hours before you plan to attend.** If cancelling with at least 48 hours' notice, the vouchers will not be affected. **Vouchers will be charged for cancellations with less than 48 hours' notice** to the full value of the session booked (£35).

## LAW AND JURISDICTION

These terms and conditions will be governed by English law. Any claim arising out of or in connection with these terms shall be subject to the non-exclusive jurisdiction of the courts of England and Wales.